

REQUEST FOR MEDICARE PRESCRIPTION DRUG COVERAGE DETERMINATION

This form cannot be used to request barbiturates, benzodiazepines, fertility drugs, drugs for weight loss or weight gain, drugs for hair growth, over-the-counter drugs, or prescription vitamins (except prenatal vitamins and fluoride preparations)

Enrollee's/Requestor's Information

Enrollee's Name

Enrollee's Date of Birth

Enrollee's Medicare Number

Enrollee's Part D Plan ID Number

Requestor's Name (if not enrollee)

Requestor's relationship to Enrollee (attach documentation that shows authority to represent enrollee, if other than prescribing physician)

Enrollee/Requestor's Address

City

State

Zip Code

()

Phone

Name of prescription drug you are requesting (if known, include strength, quantity and quantity requested per month):

Prescribing Physician's Information

Name

Medical Specialty

Address

City

State

Zip Code

Work Phone

Fax

Office Contact Person

Type of Coverage Determination Request

I need a drug that is not on the plan's list of covered drugs (formulary exception).*

- I have been using a drug that was previously included on the plan's list of covered drugs, but is being removed or was removed from this list during the plan year (formulary exception).*
- I request an exception to the requirement that I try another drug before I get the drug my doctor prescribed (formulary exception).*
- I request prior authorization for the drug my doctor has prescribed.
- I request an exception to the plan's limit on the number of pills (quantity limit) I can receive so that I can get the number of pills my doctor prescribed (formulary exception).*
- My drug plan charged me a higher copayment for a drug than it should have.
- My drug plan charges a higher copayment for the drug my doctor prescribed than it charges for another drug that treats my condition, and I want to pay the lower copayment (tiering exception).*
- I have been using a drug that was previously included on a lower copayment tier, but is being moved to or was moved to a higher copayment tier (tiering exception).*
- I want to be reimbursed for a covered prescription drug that I paid for out of pocket.

***NOTE: If you are asking for a formulary or tiering exception, your PRESCRIBING PHYSICIAN must provide a statement to support your request. You cannot ask for a tiering exception for a drug in the plan's Specialty Tier. In addition, you cannot obtain a brand name drug at the copayment that applies to generic drugs.**

Additional information we should consider (*attach any supporting documents*):

If you, or your prescribing physician, believe that waiting for a standard decision (which will be provided within 72 hours) could seriously harm your life or health or ability to regain maximum function, you can ask for an expedited (fast) decision. If your prescribing physician asks for a faster decision for you, or supports you in asking for one by stating (in writing or in a telephone call to us) that he or she agrees that waiting 72 hours could seriously harm your life or health or ability to regain maximum function, we will give you a decision within 24 hours. If you do not obtain your physician's support, we will decide if your health condition requires a fast decision.

I need an expedited coverage determination (attach physician's supporting statement, if applicable)

Enrollee/Requestor's Signature

Date

Instructions for submitting a Request for Medicare Prescription Drug Coverage Determination Form:

Send this form completed to CarePlus Health Plans, Inc. (CPHP) 11430 NW 20th Street, Suite 300 Doral, FL 33172, Attn: Member Services Department or you may submit via fax to 1-800-956-4288. Note that CPHP may require additional information. See your plan benefit materials for more information. If you have any questions or need assistance in completing this form, please contact our Member Services Department at 1-800-794-5907. We are open 7 days a week, from 8:00 am to 8:00 pm. However, from March 2, 2010 until the following Annual Election Period (AEP), you may leave us a voice message after hours, Saturday, Sundays and holidays and we will return your call the next business day.

If you have a speech or hearing impairment and use a TTY device, please call 1-877-245-7930.

Information on this form is protected health information and subject to all privacy and security regulations under HIPAA.